



Overview of Hawaii Stakeholders Report

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Introduction

- Goal of report is to summarize the views of Hawaii stakeholders on long-term care reform
- A total of 46 interviews—provider groups, providers, consumer groups, government and legislative officials, and researchers
- Interviews to obtain their perspectives on:
 - What are the main problems of the long-term care system?
 - What reforms are needed?
 - What obstacles have prevented past reform? Current reform?

Problems of the Long-Term Care System

- Insufficient third-party financing
- Inability of informal caregiving to meet need
- Lack of long-term care service capacity
- Fragmentation of the long-term care and health systems
- Poor quality/insufficient monitoring of home and community-based services

Needed Reforms

- Solve the financing problem
- Increase service capacity
- Reform components of the delivery system
- Reduce system fragmentation and improve service coordination
- Address quality problems in community care homes
- Develop higher Medicaid reimbursement rates
- Change the state's decision-making process

Obstacles to Reform

- Opposition to new or higher taxes
- Opposition to expansion of the public sector
- Lack of knowledge about long-term care issues
- Leadership lacks the will
- Lack of effective advocacy

Conclusions

- Broad agreement on problems and barriers to reform; disagreements on desirable reforms
- Major concern is that Hawaii is aging and there is no plan on how to cope
- Most stakeholders thought financing inadequate, but sharp divide on how to solve problem
- State lacks service capacity across the board; many recommendations to increase capacity
- Great frustration on how hard it is to achieve change in long-term care